



by dave.

Care & Maintenance

Our products are hand made in-house with traditional joinery practices. Our products are made using solid timber and are hand finished. We believe in low-volume fabrication and take care in making our products. In order to keep them in their best condition, care and maintenance is necessary. The following information should help with this.

Solid timber is a natural product with varying grain and colour. All species have this variance and, as such, not each product will be exactly the same. Being a natural product, timber will also respond to its environmental conditions, both seasonal changes and particular placement & usage. Moisture, heat and UV light are all factors that can cause damage. It is best that your timber surfaces are wiped clean, kept dry and free of dirt and grit.

In the most part clean using only a damp cloth and ensure the surface is dry after cleaning. If necessary you can use a PH neutral cleaner to help sanitise dirtier surfaces. Please also refer to any additional literature we may have provided you.

Be careful not to leave liquid on your timber surface and please ensure placemats are used between your timber surface and objects you may place upon it. Dining tables need particular care in this regard. Liquid left to sit on the timber surface may penetrate through the finish and damage the timber surface. Grit and dirt can also scratch the timber finish. This is best to avoid.

Please take consideration where your product is placed. Exposure to direct or reflected sunlight can deteriorate the timber finish. General in-present UV light within the product environment will alter the tone of the timber over time, this is to be expected.

Placement too close to a heat source could cause a significant environmental change where timber can warp and shrink. Be carefully near heaters and underfloor heating sources.

If however damage does occur through time or an unforeseen accident please feel free to get in touch as refinishing of your product is likely available.